

JAI MEDICAL SYSTEMS

Fall HealthBeat



A Message from the Chief Executive Officer

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Dear Member,

I have exciting news! I wanted to let you know that you belong to the Highest Rated Managed Care Organization in Maryland and one of the Top-Rated Medicaid Health Plans in the United States! Jai Medical Systems achieved this by earning a 5 out of 5 in the *National Committee for Quality Assurance (NCQA) Medicaid Health Plan Ratings 2016-2017*.

For the second year in a row, Jai Medical Systems has also earned NCQA’s highest accreditation status of Excellent. Jai Medical Systems is currently the only MCO in Maryland with an Accreditation status of Excellent. NCQA’s Excellent Accreditation status is reserved for the best health plans in the nation. It is only awarded to those plans that meet or exceed NCQA’s rigorous requirements for consumer protection and quality improvement and deliver excellent clinical care.

We are very proud of this accomplishment and know that this is in no small part due to your contribution of staying healthy and *living life well*. Thank you so much for being a member of Jai Medical Systems. We appreciate your support and it is an honor to serve you. *For more details about Jai Medical Systems and our NCQA Accreditation and Rating, please visit our website, www.jaimedicalsystems.com.*

Sincerely,
Jai Seunarine
 Jai Seunarine
 Chief Executive Officer

Upcoming Health Education Class Schedule

October 1

Weight Management
 10am – 11:15am
 Diabetes
 11:30am – 12:30pm

October 15

Weight Management
 10am – 11:15am
 Smoking Cessation
 11:30am – 12:30pm

October 22

Weight Management
 10am – 11:15am
 Hypertension
 11:30am – 12:30pm

October 29

Weight Management
 10am – 11:15am
 Diabetes
 11:30am – 12:30pm

Stay a Member of the Highest Rated MCO: Renew Your Health Insurance Benefits

At Jai Medical Systems, we value your membership and want to ensure that you do not have a lapse in your health insurance coverage. To ensure that you maintain your health insurance coverage with Jai Medical Systems, please renew your coverage and benefits before your eligibility end date.

You can renew your benefits online today through the Maryland Health Connection at www.marylandhealthconnection.gov. If you would like assistance with renewing your benefits, you may also schedule an appointment with a Certified Application Counselor (CAC). For more information about scheduling an appointment with a CAC, please contact our Customer Service Department at 1-888-JAI-1999. Application assistance is available Monday through Friday at the following participating medical centers:

Jai Medical Center
 1235 East Monument Street
 Baltimore, MD 21202

Jai Medical Center
 5010 York Road
 Baltimore, MD 21212

Jai Medical Center
 4340 Park Heights Avenue
 Baltimore, MD 21215

Jai Medical Center
 301 International Circle, Suite 100
 Hunt Valley, MD 21030

Earn your Healthy Reward!



There is still time to earn your Healthy Reward for 2016. To earn your Healthy Rewards, schedule a physical with your Primary Care Provider (PCP) today.

After you have received your physical, please check your mail. You will receive a Healthy Rewards Redemption Certificate. You will need to complete this certificate in order to redeem your reward.

Act Now!

Please do not wait to see your PCP! For assistance with scheduling an appointment with your PCP, please call our Customer Service Department today at 1-888-JAI-1999.

Offer valid while supplies last. Eligibility to receive gift card is contingent on Jai Medical System Systems' receipt of confirmation from your PCP that you had your annual visit in 2016.



Facts and Prevention

As the weather turns colder and we are more at home, we often catch colds and other viruses. Cold and Flu season can start as early as September, so make sure that you and your family are prepared by following some of these tips:

Take time to get a Flu vaccine

- The CDC recommends a Flu vaccine as the first and most important step towards keeping your family protected from the virus.* Everyone 6 months of age and older should get a flu vaccine by the end of October, if possible.

Take preventive actions to stop the spread of germs

- If cold/flu symptoms develop, avoid direct contact with the public until symptoms subside.
- Always wash your hands frequently throughout the day, and avoid touching your eyes, nose and mouth.

*Source: *CDC, 2016*

Visit Our Member Portal Online

As a member of Jai Medical Systems, you are able to sign up for our Member Portal to gain access to exclusive content only available for our members. For more information, please call our Customer Service Department at 1-888-JAI-1999, Monday through Friday, 9 am to 6 pm. To visit our member portal, visit our website today at www.jaimedicalsystems.com.

Look on our website for additional information about our:		
	Member Portal	General Website
Member Rights and Responsibilities		★
Notice of Privacy Practices		★
Fraud and Abuse Detection Program		★
Member Handbook	★	
Quality Assurance Programs	★	★
Disease Management Programs		★
Utilization Management Decision Process		★
Benefits and Services (Including Recent Updates)		★
Pharmacy Benefits and how to use		★
Co-Payment Information		★
Health Assessments		★
Self-Management Tools		★
Web-Based Physician Directory	★	★
Web-Based Hospital Directory	★	★

Member Satisfaction Survey

Jai Medical Systems is dedicated to improving the care provided to our members whenever possible. We care about your thoughts and opinions. Please take a moment to complete and return the enclosed Member Satisfaction Survey.

Word to Know: SNAP

Did you know that our participating provider, Jai Medical Center, offers assistance with applying or reapplying for Supplemental Nutrition Assistance Program (SNAP) benefits? SNAP, also known as the food stamp program, provides food supplement benefits to those that qualify.

For more information about applying for SNAP benefits, please contact our Customer Service Department today at 1-888-JAI-1999.

Contact Us

301 International Circle
Hunt Valley, MD 21030
1-888-JAI-1999

Hours of Operation

Monday through Friday
9am to 6pm
www.jaimedicalsystems.com

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