

August 9, 2013

«First_Name» «Last_Name», «Title»
«Address_1»
«Address_2»
«City», «State» «Zip»

Re: Initiation and Engagement of Alcohol and Other Drug Dependence Treatment

Dear «First_Name» «Last_Name», «Title»:

The letter is a part of our continued effort to ensure that you are aware of Jai Medical Systems Managed Care Organization, Inc. quality assurance standards as they relate to HEDIS[®]. The information provided is intended to assist you in meeting our quality assurance standards.

The **Initiation and Engagement of Alcohol and Other Drug Dependence (AOD) Treatment** measure observes the percentage of adolescent and adult members with a new episode of alcohol or other drug dependence who received both of the following:


- Initiation of AOD Treatment – members who initiate treatment through an inpatient AOD admission, outpatient visit, intensive outpatient encounter or partial hospitalization **within 14 days** of the diagnosis.
- Engagement of AOD Treatment – members who initiated treatment and who had *two or more additional services* with an AOD diagnosis **within 30 days** of the initiation visit.

When you diagnose a patient with a drug or alcohol problem and refer them for treatment, please immediately fax a copy of the referral to Jemma Chong Qui at (410) 327-0542. Ms. Chong Qui can help coordinate the referrals and work to ensure your patient follows up with the recommended care.

Attached you will find a criteria acknowledgement receipt. After reviewing the standards for this measure, please sign and fax this receipt to Stephanie Scharpf at (410) 433-4615.

We believe that the information provided will help you understand how HEDIS[®] will be used to interpret the quality of care provided to our members. Thank you for your continued efforts to ensure our members receive the highest quality of care possible. Please feel free to contact us at (410) 433-2200 if you have any questions or concerns.

Sincerely,



Frances Bird, M.D.
Director, Quality Assurance

Sincerely,



Stephanie Scharpf
Director, Regulatory Compliance and
Administration