

July 12, 2013

«First__Name» «Last__Name», «Title»
«Address__1»
«Address__2»
«City», «State» «Zip»

Re: HEDIS[®] Use of Imaging Studies for Low Back Pain (LBP)

Dear «First__Name» «Last__Name», «Title»:

We are sending this letter as a part of our continued efforts to ensure that you are aware of Jai Medical Systems Managed Care Organization, Inc.'s quality assurance standards as they relate to HEDIS[®] (Healthcare Effectiveness Data and Information Set). It is our hope that this information will assist you in achieving our quality assurance goals.

The **Use of Imaging Studies for Low Back Pain** evaluates adults, ages 18 to 50 years old, who have had a doctor visit with a primary diagnosis of low back pain within the measurement year. **Those adults who did not receive an imaging study** (plain X-ray, MRI, CT scan) within 28 days of the diagnosis **will pass the measure**. This is only true if the patient has a negative diagnosis history in the previous six months for low back pain.

Patients with ongoing back pain will not be evaluated by this measure. Also excluded are patients who are diagnosed with cancer, recent trauma, intravenous drug abuse, or neurological impairment.

As you already know, it is important to always code as completely and accurately as possible. It will make a positive difference in our HEDIS[®] scores if you code all diagnoses used in your decision to order imaging studies.

Attached you will find a criteria receipt. After reviewing the standards for this measure, please sign and fax this receipt to Stephanie Scharpf at (410) 433-4615.

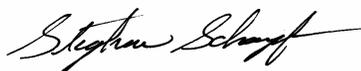
We believe that the information provided will help you understand how HEDIS[®] will be used to interpret the quality of care provided to our members. Please remember that this information has been adapted from HEDIS[®] guidelines and should not be substituted for your sound medical judgment. Thank you for your continued efforts to ensure that our members receive the highest quality of care possible. Please feel free to contact us at (410) 433-2200 if you have any questions or concerns.

Sincerely,



Frances Bird, M.D.
Director, Quality Assurance

Sincerely,



Stephanie Scharpf
Director, Regulatory Compliance and
Administration