

June 28, 2013

«First_Name» «Last_Name», «Title»
«Address_1»
«Address_2»
«City», «State» «Zip»

Re: HEDIS[®] Controlling High Blood Pressure (CBP)

Dear «First_Name» «Last_Name», «Title»:

This purpose of this letter is to inform and educate you on Jai Medical Systems Managed Care Organization, Inc.'s quality assurance standards as they relate to HEDIS[®] (Healthcare Effectiveness Data and Information Set). Our hope is to provide you with information that will be beneficial to achieving our quality assurance goals.

The **Controlling High Blood Pressure** measure evaluates the percentage of adult members, ages 18 to 85 years old, who had a diagnosis of hypertension (HTN) and whose blood pressure (BP) was adequately controlled during the measurement year. A controlled BP can be described as any reading that is less than 140/90. The BP's of the member should be routinely documented in the chart during the measurement year. If no BP is noted, the assumption is that the member's BP is not controlled.

Any blood pressure that is measured higher than these standards listed above should have a second, manual blood pressure taken and recorded in the medical record. This is to help ensure the accuracy of the reading.

We are also offering health education classes for members with high blood pressure. Please refer any Jai Medical Systems Managed Care Organization, Inc. members that you feel would benefit from health education classes for hypertension to our Customer Service Department at (410) 433-2200.

Please note that members are identified as being hypertensive if there is at least one outpatient encounter with a diagnosis of hypertension during the initial six months of the measurement year. Statements such as "rule out HTN", "possible HTN", "questionable HTN", and other phrases as such do not confirm a hypertension diagnosis. The measurement is only satisfied if hypertension is documented in the medical record.

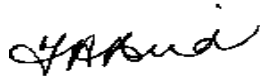
As you already know, it is important to always code as completely and accurately as possible. It will make a positive difference in our HEDIS[®] scores if you code all diagnoses used in your decision.

Attached you will find a criteria receipt. After reviewing the standards for this measure, please sign and fax this receipt to Stephanie Scharpf at (410) 433-4615.

We believe that the information provided will help you understand how HEDIS[®] will be used to interpret the quality of care provided to our members. Please remember that this information has

been adapted from HEDIS[®] guidelines and should not be substituted for your sound medical judgment. Thank you for your continued efforts to ensure that our members receive the highest quality of care possible. Please feel free to contact us at (410) 433-2200 if you have any questions or concerns.

Sincerely,



Frances Bird, M.D.
Director, Quality Assurance

Sincerely,



Stephanie Scharpf
Director, Regulatory Compliance and
Administration